

Requests to Foreign Customers

[Bathing] Use of baths only (Use of first and second floors only)

- *You will be unable to use the third and fourth floors (bedrock baths, reclining chairs, comic corner, etc.)
- *There is an extra charge for towel rental (face cloth and bath towel set is ¥300, towels can be purchased for ¥200)
- *Reception is only open until 2am, **you cannot stay in our facilities after 3am**
- *Shampoo, conditioner, and body soap is provided in each bathroom

[Facility Use] Using the baths and bedrock bath (Use of floors one to four)

- *The cost of using the third and fourth floors (bedrock baths, reclining chairs, comic corner, etc.) is included.
- ***From 3am onwards you will need to pay an additional late-night fee (¥1,800 for members, ¥2,000 for non-members.)**
- *Rental items included in price: two face cloths and one bath towel, room-wear set, bathrobe for bedrock bath, bedrock bathmat. Elementary school children are not provided with room-wear.
- ***Please wear the room-wear or bathrobe when using the third and fourth floors.**
- ***Cleaning and maintenance of the large common baths and the bedrock baths are conducted between 3am-6am and 3am-9am respectively, and the baths cannot be used during these times.**

[Information for First-Time Users]

- Inside the facilities, an IC key functions as your wallet. Please make sure to check out of the facility at the check out register before you leave.
- Please keep any keys on your body at all times. You will be charged for lock-replacement costs of any misplaced keys.
- *You will be charged ¥3,000 for losing the key to a shoe locker or ¥2,000 for other keys.
- We do not allow children over elementary-school age or taller than 110cm (3' 6") to enter opposite-sex baths.
- We cannot accept responsibility for lost or stolen items and accidents, injuries etc., that occur in our facilities.
- For hygiene purposes we ask that children who are not yet toilet trained do not use our facilities.
- Bringing food and drink into our facilities is prohibited.
- The use of anything that can take photographs (cameras, cellphones, etc.) in changing room areas or where people are unclothed is strictly prohibited.
- We do not allow women who are currently menstruating or people with extreme skin diseases to use the baths.
- If you have pre-existing medical conditions (in particular: heart disease, high blood pressure, pregnant women), please consult your doctor before using the baths. We cannot accept responsibility for anything relating to pre-existing medical conditions.
- ***Please do not enter the baths with clothing on.**
- ***The use of our facilities by people with tattoos (including painted ones), people under the influence of alcohol, and children under elementary-school age who are unaccompanied by an adult.**
- We reserve the right to ask you to leave if your behavior is judged to be bothering those around you.
- *We accept payment by credit card for services at our facilities (entering the facility, using the baths, accommodation, meals, massage services, etc.). However, please note that there are some credit card brands that we cannot accept.
- Please do not let your hair get in the bathwater.